

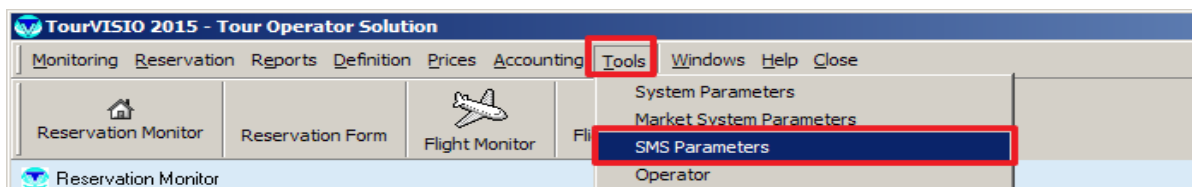
# TourVisio SMS Module

TourVisio has new SMS sending module which provides to the TourVisio partner Tour Operators to inform their customers automatically via SMS. New bookings, cancelled reservations, payment due dates info (payment reminder) and refunds can be the issue of sending SMS. Beside listed options you may send manual messages from the TourVisio, such as campaign messages or about some changes, information etc.

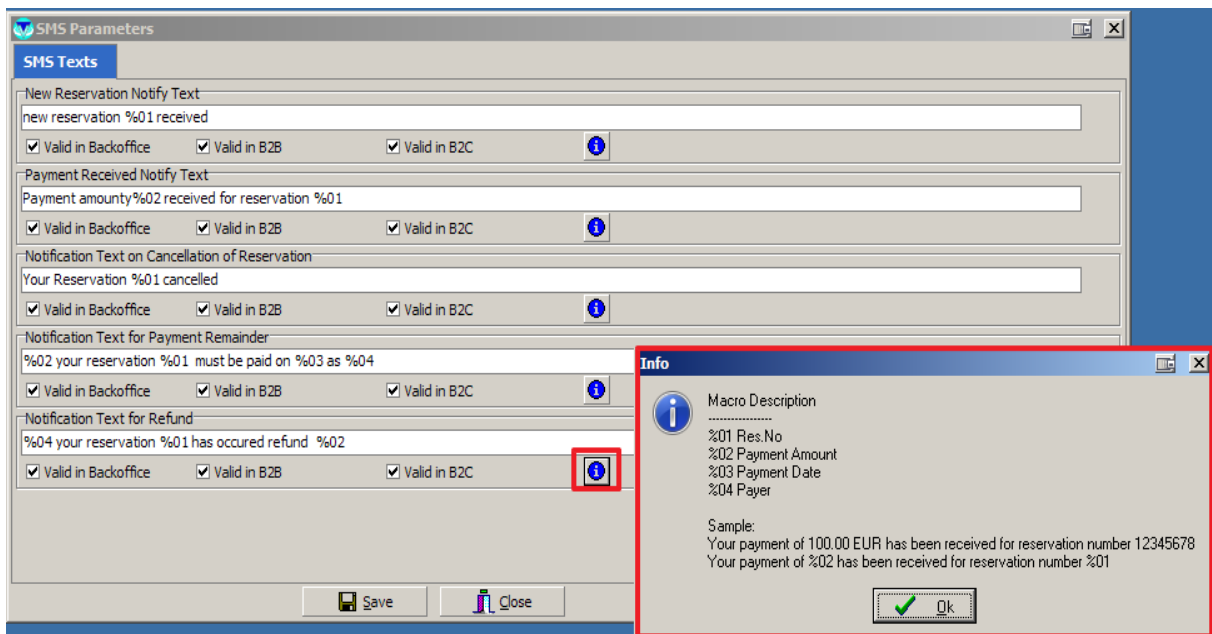
In case you made an agreement with a SMS provider and want to have this option in your TourVisio program you may contact to our Marketing&Sales department to have this feature.

Below you will see the necessary settings and usage details about the module.

After you inform us about the SMS provider service details and we completed integration issues you will see an active menu item “SMS Parameters” beneath “Tools” menu.



There you may set the default SMS texts depends on the condition you want to have(new reservation, payment due reminder etc.)



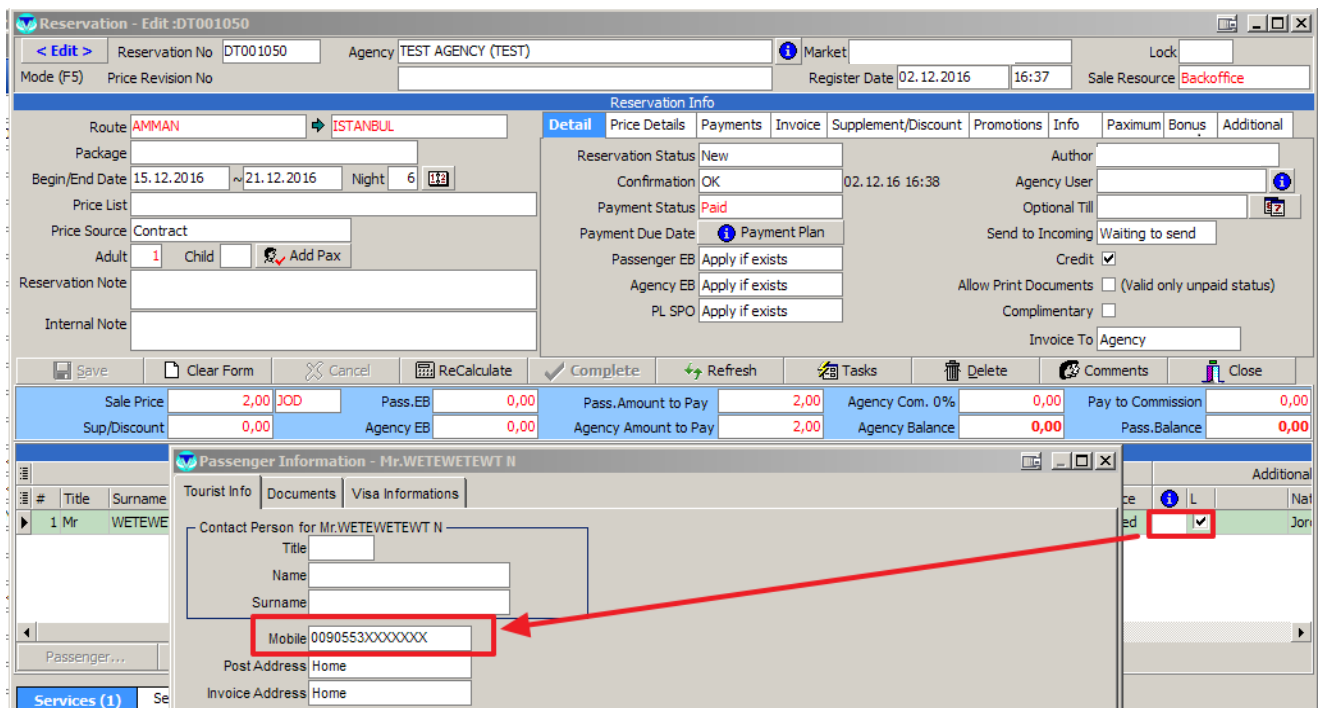
Also you have to activate SMS sending parameters from your System parameters and/or from Market Parameters.

The screenshot shows the 'Market Parameters' window with the 'Reservation' tab selected. The interface is divided into several sections with various settings:

- Options:** Name Writing Rules (UPPERCASE), Warn when reservation day greater than (10 Day), Payment Rule on Cancel (Do not do anything), Max. Room/Pax Count (5 / 20).
- Hotel Allotment Controls:** Check hotel allotment, Warn, when allotment is full, Do not accept reservation when allotment is full.
- Auto Mail To Agency:** Send mail to agency when reservation is changed, Warn before sending the email, Send mail to agency when flight is changed, Warn before sending the email, Send mail to agency when enter the new comment, Warn before sending the email.
- Mark Reservations as Sent Options:** Mark as sent when reservation is printed, Mark as sent when reservation is export to excel.
- No Refund for Following Services in CancelX:** Visa, Cancel Insurance, Standard Insurance.
- Reservation Auto Lock Control:** Check Reservation Auto Lock, Auto Lock Mode (Reservation Begin Date, 0 Days After).
- Auto Send SMS/Mail Options (highlighted):** Send cancel sms/mail to leader for unpaid reservations (checked).
- No Name Control:** Allow No Name reservation for TourVisio, Allow No Name reservation for B2B, Allow No Name reservation for B2C.

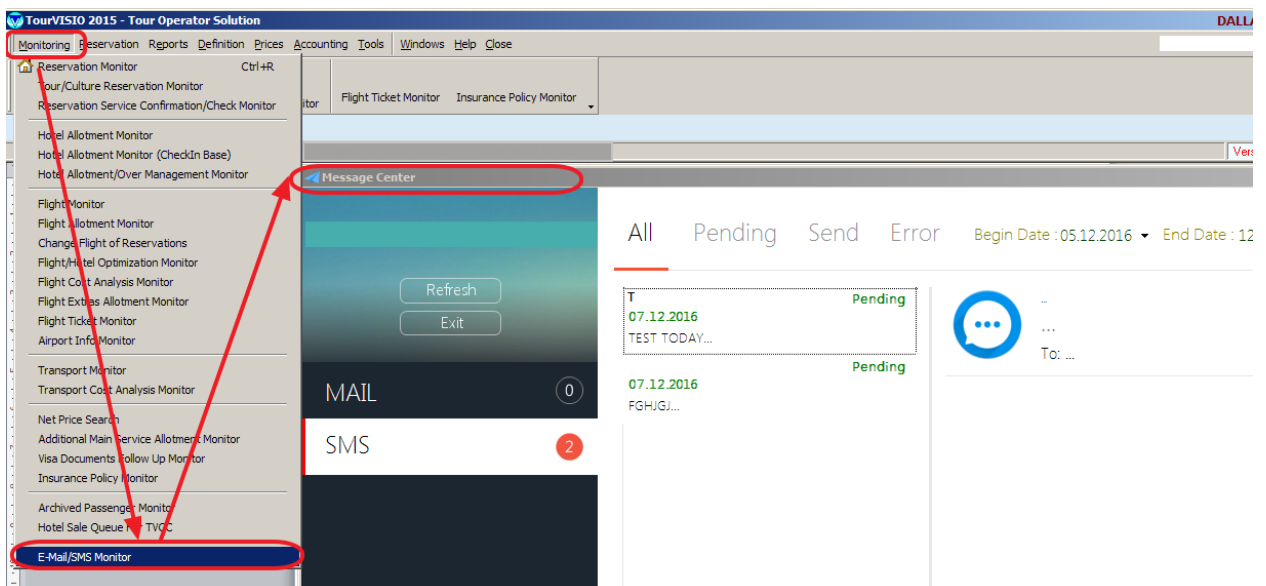
At the bottom, there are 'Save' and 'Close' buttons.

Another must is that “Leader” passenger in the reservation must have valid mobile number to receive SMS.

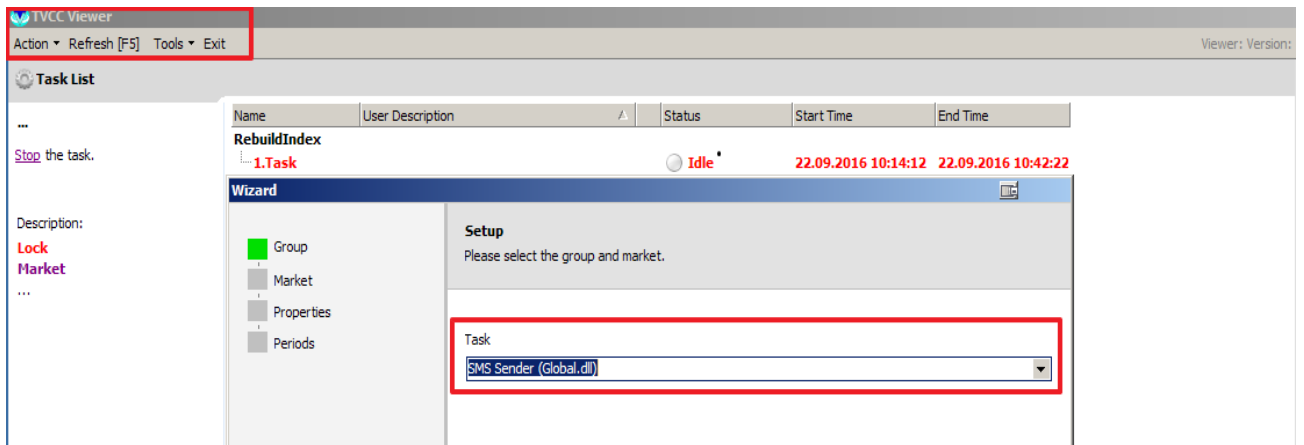


When a reservation completed, cancelled, refunded, paid or payment must be reminded; leader of reservation will receive automatically produced SMS.

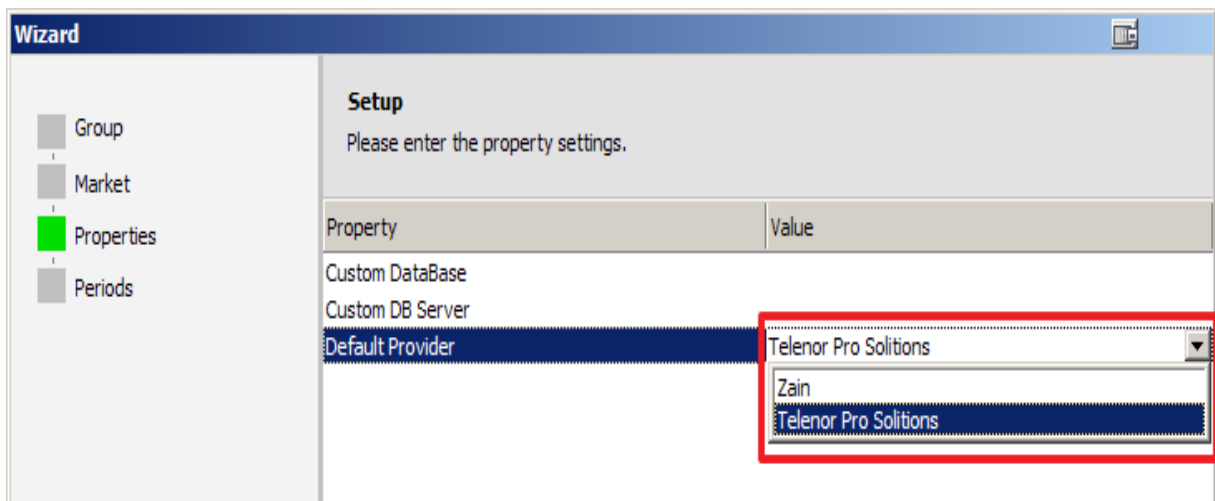
Automatically produced SMSs will be shown in a new monitor which is called “E-mail/SMS Monitor”. This monitor will allow you to see pending, posted or failed messages (because of some errors like invalid mobile number) and also E-mails(soon).



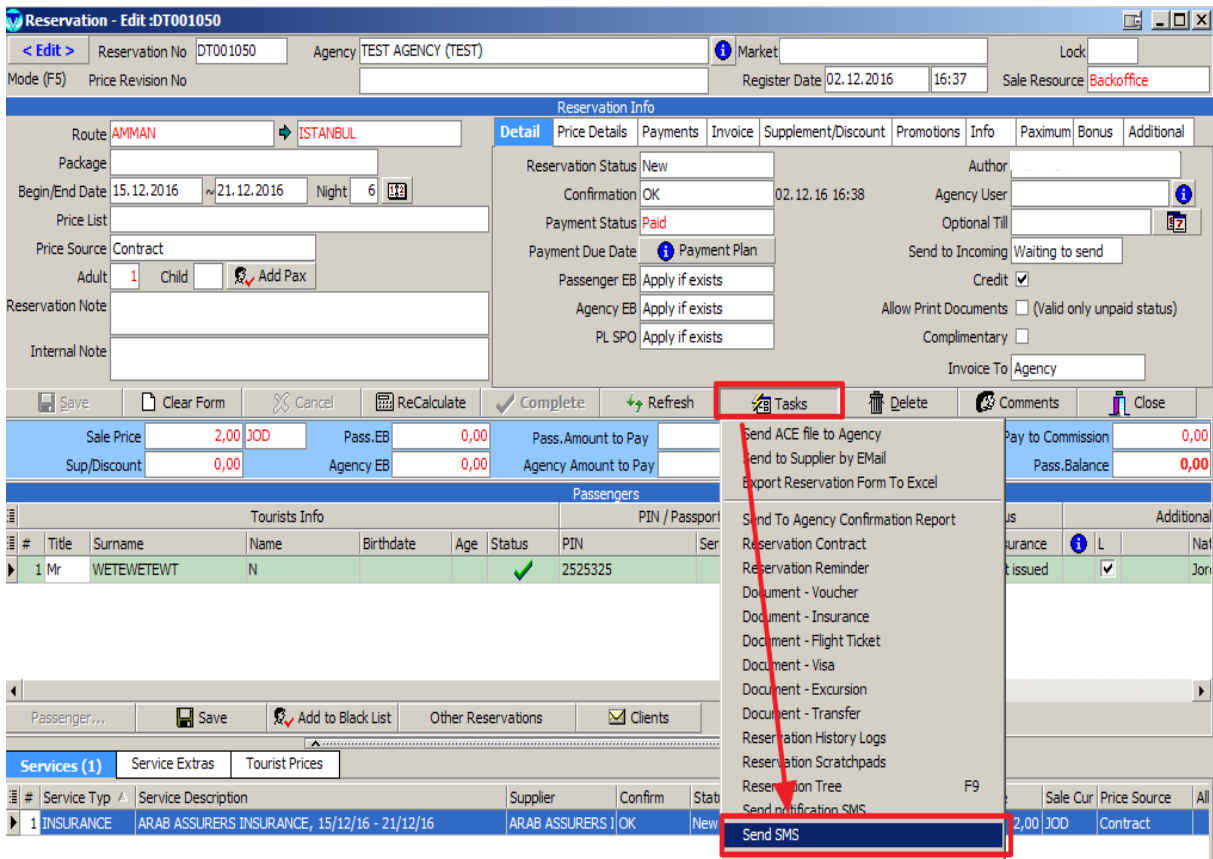
In order to post created queue records for automatic and manual sending, TVCC (TourVisio Control Center) has a new task which is called “SMS Sender”.



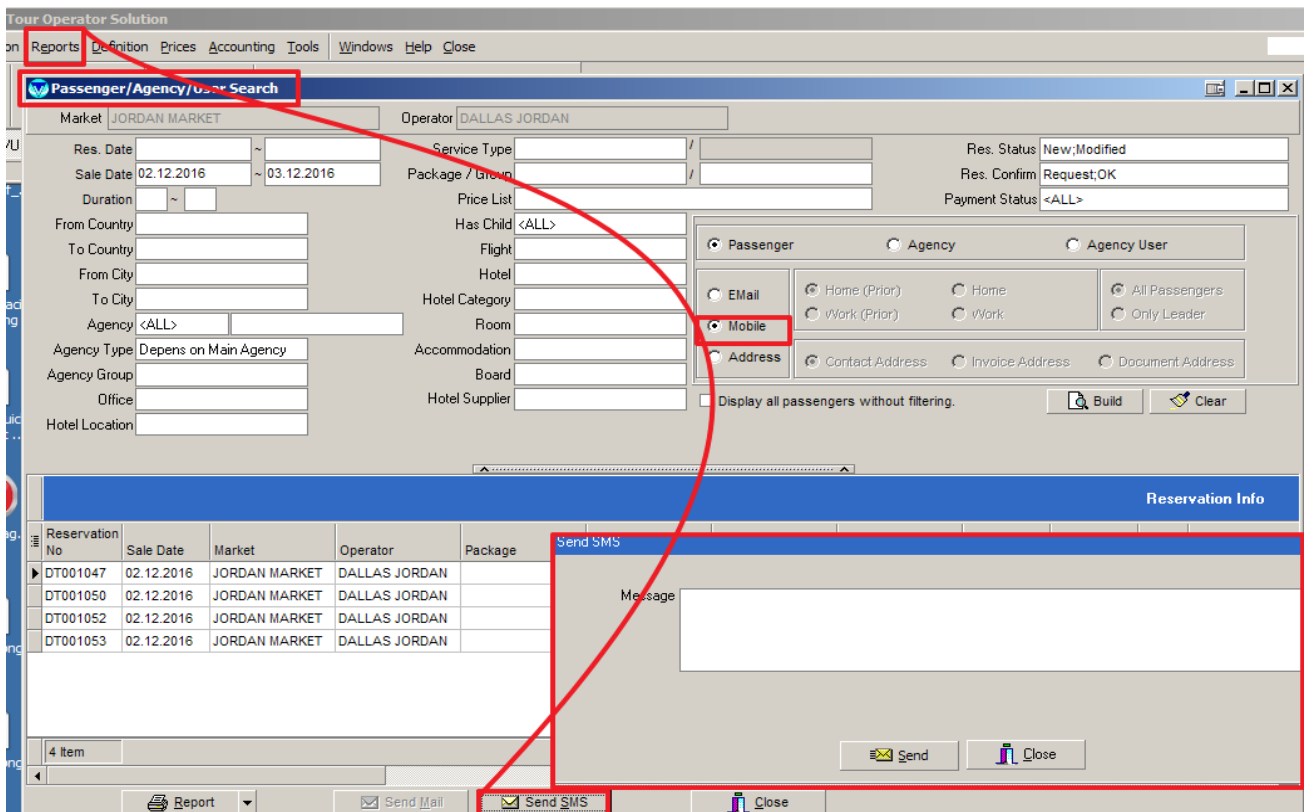
While adding this new task beside database, server and time interval, SMS provider company also must be selected from the list.



Manual SMS sending can be done in reservation form “Task” button “Send SMS” menu item.



Also from some reports (like Passenger/Agency/User Search) you may post cumulative SMS to the selected Reservations leader and/or Agencies.



Each SMS sending either manual or automatic will create a record in E-mail/SMS Monitor and then TVCC will run in the assigned time interval and will post the records in the queue.

Another place that you may send cumulative SMS to the passengers of a certain flight day of a certain flight is beneath Definition / Flight / Flight Days.

The screenshot displays a flight management application with a table of flight data and an active dialog box for sending SMS to passengers.

Flight No	Date	Day	Airline	Departure		Arrival		Next Flight	Operator Seats				Block Seats				
				Airport	City	Airport	Time		Seat	Used	Free	Over	%	Seat	Used	Free	%
TK1	05.12.2016	1	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	06.12.2016	2	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	07.12.2016	3	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	08.12.2016	4	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	09.12.2016	5	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	10.12.2016	6	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	11.12.2016	7	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	12.12.2016	1	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	13.12.2016	2	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	14.12.2016	3	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	15.12.2016	4	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	13	0	65%	0	0	0	0%
TK1	16.12.2016	5	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	17.12.2016	6	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	18.12.2016	7	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	19.12.2016	1	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	20.12.2016	2	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	21.12.2016	3	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	22.12.2016	4	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	23.12.2016	5	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	24.12.2016	6	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	25.12.2016	7	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	26.12.2016	1	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	27.12.2016	2	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	28.12.2016	3	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	29.12.2016	4	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%
TK1	30.12.2016	5	TURKISH AIRLINES	AMMAN QUEEN	ISTANBUL	IST		TK2	20	0	20	0	0%	0	0	0	0%

The 'Send SMS to Flight Passenger' dialog box is open, showing a message field with the number '4' and 'Send' and 'Close' buttons. The main window's toolbar includes a 'Send SMS' button.